

**Hotel Donat  
Majstora Radovana 7  
23000 Zadar, Hrvatska**

## **General Business Terms**

### **Rates and included services:**

The prices shown are per guest per day. The inclusive features are listed in the hotel descriptions. In high season: The prices apply to a minimum stay of 7 nights. Arrival and departure day are in all cases generally Saturday. Short stays are permitted in the mid-season periods. They are offered to suit your individual requirements, on request and subject to. Please give us a call and we will be happy to advise you.

### **Informations and Reservations:**

Please call our reservations department (385 23 555 600) for any inquiries

### **Dogs/pets:**

Dogs and pets are not allowed.

### **Arrival:**

Your room will be available on the day of your arrival from 15.00. If your room is available prior, the front desk personnel will inform you.

### **Departure:**

On the day of your departure, please vacate your room by 10.00.

### **Deposit:**

Within 14 days from the day of your reservation we will debit a deposit of 15% of the total amount from your credit card. The balance must be paid at the hotel.

### **Credit cards:**

The EC Card is welcome; credit cards are accepted. We'll be glad to inform you of any details.

The Croatian currency is "Kuna"; the Payment is conducted at the hotel reception in Kuna depending on the valid exchange rate on the payment date! The law says that bills have to be issued in national currency - so there can be a currency fluctuation if you pay locally in Euro or with Credit Card. We advise you that the best way is a prepayment of the total amount before arrival to avoid currency fluctuation.

### **Cancellation:**

If cancelled up to 7 days before date of arrival, no fee will be charged.

If cancelled later or in case of no-show, the following fees will be charged:

6 days to 1 day: 75%

No Show: 100%

The percentage refers to the total price.

The hotel reserves the right to pre-authorize credit cards prior to arrival.

In case the credit card details are not valid or expired the hotel keeps the right to cancel the reservation.

**! Please note that by confirming this online reservation you automatically accept the above mentioned cancellation fees. You agree that in case of cancellation we may debit the occurred cancellation fee from the submitted credit card. We recommend to effect a travel cancellation insurance.**